



ONE NETWORK SHIPMENT STATUS REQUIREMENTS FOR MOVEMENTS



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Revision History

Revision	Date	Prepared By	Comments
1.0	July 16, 2019	Rochelle Harrison	Documentation for Shipment Status for Movements Processing/including Error Handling

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Purpose

The purpose of this document is to educate Carriers on how Shipment Engine works in ONE NETOWRK. For proper understanding, within this document is provided the flow and steps required to move through a set of states based on event status codes with the proper results, to have the Shipment PICKED UP AND Delivered.

The document contents also includes error handling and troubleshooting failed shipment statuses.

Shipment State Flow

ONE Network's Shipment State is vital for the proper flow and invoice for Carriers. Requirements are a pickup and a delivered state (AF AND CB or D1 – depending on carrier) are both required. These status codes and events are not optional on any shipment and they must come in order. A shipment must be picked up before it can be delivered. Flow is as follows:

1. Shipment is created
2. Shipment Confirmed and Tendered
3. Shipment is scheduled for Pickup
4. Shipment is Picked up
5. Shipment is Intransit (with various status event codes that can occur)
6. Shipment is DELIVERED (if not cancelled)

When processed properly and in order, invoicing can occur. If PICKED up is not received first, or never, then proper invoicing will be halted with Business Errors.

NOTE: AF IS ALWAYS REQUIRED, AND PROCESSED FIRST

ONE'S system cannot receive a picked-up event after we get a delivered event or it will cause an error and proper invoicing will not occur.

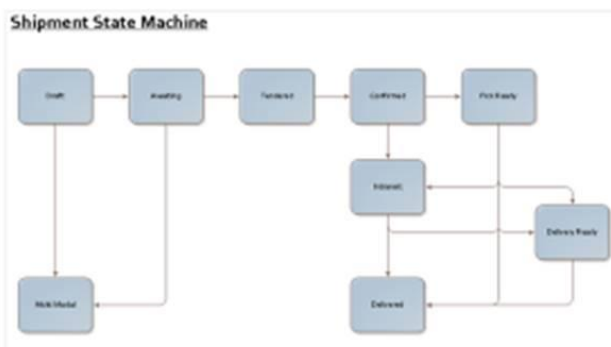
When the event code AF and CB are provided in the AT701, then the AT702 IS REQUIRED. There must be a reason code to associate with the status code.

To properly process in our system and ensure proper invoice, the states below must be adhered to in the AT7 segment of the EDI message once in confirmed state – picked up and delivered.

1. FROM CONFIRMED to INTRANSIT with status code of AF. NOTE: In the UI it is ACTION PICKED UP
2. While in transit can get updates, status codes, these can be in any order. See specification for accepted codes and for some HUBS these may vary. The two that have to be received are AF for "Carrier Departed Pickup Location with Shipment (Picked Up)", WHICH MUST COME FIRST. Then the other is CB OR D1.
3. The following status will be/must be received AFTER AF, to be marked as delivered, CB OR D1. CB = "Completed Shipment (delivered) and D1 = Completed Unloading at Delivery.

Shipment State Machine

- The Shipment State Machine will be followed for both Shipment and Parent Shipment. Please note that they both are modeled as shipments only. The only difference is that a Shipment with an associated Parent Shipment will always be in Awaiting or states beyond, whereas Parent Shipment will only be in Draft or Multi Modal states



- Draft:** Initial State of a Shipment that is still in draft mode
- Awaiting:** Initial state of an executable Shipment
- Tendered:** Shipment being tendered to Carrier for confirmation
- Confirmed:** Shipment confirmed to a Carrier
- In-Transit:** Being picked up and in-transit
- Pick Ready:** Ready to be picked up at Origin Location after all warehouse/custom related operations
- Delivery Ready:** Ready to be delivered at Destination Location after all delivery clearance operations performed
- Delivered:** Shipment is Delivered
- Multi Modal:** State of a Parent Shipment, whose load is represented by multiple Shipments as Legs for this Parent Shipment. Please note that the shipments in this state are not executable as there are other representative Shipments created to perform the operations

Appendix A – One Network X-12 Shipment Status Codes

<p>AT7 Status Codes (codes that are supported, but all codes may not be present)</p>	<p>Either the status code or the Appointment status needs to be provided. If both are provided the Appointment Status will be given priority.</p> <p>AF Must be provided FIRST</p> <p>CB OR D1 MUST BE provided after AF</p> <p>A3 = Shipment Returned to Shipper (Returned)</p> <p>A7 = Refused by Consignee</p> <p>AF = Carrier Departed Pick-up Location with Shipment (Picked Up)</p> <p>AH = Attempted Delivery</p> <p>AM = Loaded on Truck (Loaded)</p> <p>AP = Delivery Not Completed</p> <p>AV = Available for Delivery</p> <p>AX = Split Cargo</p> <p>C1 = Equipment Booked</p> <p>CB = Completed Shipment (delivered)</p> <p>CO = Confirmed Onboard</p> <p>CP = Ready for Pickup</p> <p>D1 = Delivered</p> <p>DR = Documents Received</p> <p>DV = Documents Verified</p> <p>I1 = In-Gate</p> <p>K1 = Arrived at Customs</p> <p>L1 = Loading</p> <p>OA = Out-Gate</p> <p>P1 = Departed Terminal Location (Departed)</p> <p>PR = U.S. Customs Hold at In-Bond Location (Customs Hold)</p> <p>S1 = Trailer Spotted at Consignee's Location (Trailer Spotted)</p> <p>SD = Shipment Delayed (Delayed)</p> <p>████████████████████</p> <p>X2 = Estimated Date and/or Time of Arrival at Consignee's Location (ETA)</p> <p>████████████████████</p> <p>ZZ = Customs Cleared</p> <p>X6=En Route,</p> <p>A5=Unable to Locate</p> <p>AO=Weather or Natural Disaster Related</p> <p>AW=AW Past Cut-off Time</p>
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NOTE: X1 and X3 are no longer supported for Dana Corporation.

Appendix B – One Network EDIFACT - IFTSTA Shipment Status Codes

Description: STS Segment Status Codes for Carrier Shipment Tracking Updates

Code	Name
82	Returned
48	Loaded
23	Delivery Not Completed
21	Delivered
24	Departed
20	Delayed
1	Arrived
104	Refused by Consignee
105	Picked Up
106	Attempted Delivery
107	Available for Delivery
108	Split Cargo
109	Equipment Booked
110	Confirmed On board
111	Ready for Pickup
112	Unloaded
113	Documents Received
114	Documents Verified
115	In-Gate
116	Arrived at Customs
117	Loading
118	Out-Gat
119	Customs Hold
120	Trailer Spotted
121	ETA
122	Customs Cleared

Appendix C – Common Shipment Status Code Processing Errors

Error Msg	Reason for Error	Reason for Error
Action TMS.Appointment Scheduled - Delivery not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Appointment Scheduled - Pickup not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Available for Delivery not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.CloseMovement not allowed in state Awaiting.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.CloseMovement not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Departed not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Documents Received not allowed in state Awaiting.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Documents Received not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing

Error Msg	Reason for Error	Reason for Error
Action TMS.En Route not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.ETA not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Loading not allowed in state Deleted.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file	If customer sends 214s in one file for one shipment, then ensure tracking event codes/data is in the order for processing
Action TMS.Picked Up not allowed in state Deleted.	The shipment was cancelled but Carrier did not process this cancellation, or the cancellation happened too late and shipment was already picked up by the carrier	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Picked Up not allowed in state Delivery Ready.	Carrier is sending the Picked Up Event again. If the shipment is in Delivery Ready state it means the Picked Up event has already been processed.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Picked Up not allowed in state Received.	Carrier is sending the Picked Up Event again. If the shipment is in Received state it means the Picked Up event has already been processed.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Ready for Pickup not allowed in state Awaiting.	Awaiting is usually starting state of a Shipment and is not visible to the Carrier. If we are getting tracking events on Awaiting state shipment it means that it went through the tendering workflow, became visible to the carrier and then for some reason. If cancelled, Tender again, either to the same carrier or to a different one. Carrier did not process this cancellation and they sending tracking event updates on the original tender.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file

Error Msg	Reason for Error	Reason for Error
Action TMS.Ready for Pickup not allowed in state Intransit.	If shipment is Intransit it has already been Picked Up we are getting multiple Picked Up events from the carrier	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Ready for Pickup not allowed in state Pick Ready.	Duplicate Event from Carrier	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Ready for Pickup not allowed in state Received.	Either a duplicate Ready for Pickup Event or a Ready for Pickup Event that is out of order, should have been received before the Delivered event but was received after the event	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Action TMS.Unloaded not allowed in state Deleted.	The shipment was cancelled but Carrier is still moving the load and sending tracking events	Once state is Deleted, user cannot add any tracking event
Actual Delivery/Delivery Ready date is less than or equal to Actual pickup date	Event Date predates the expected Pickup Date	Shipment is in Confirmed with no pickup action
ActualDeliveryDate is Out of DeliveryRange, please select Delivery Out Of Range Reason Code	Code entered in AT701 is present, and need AT702 valid reason code	See 214 Specs for all valid Appointment Reason Code
ActualPickupDate is Out of PickUpRange, please select Pickup Out Of Range Reason Code	Code entered in AT701 is present, and need AT702 valid reason code	See 214 Specs for all valid Appointment Reason Code
Carrier not found for the given StandardCarrier name/SCAC : XXXX	Carrier code and SCAC does not match	Confirm correct SCAC or Carrier information
Couldn't find a partnership for EDI Message 1677	Partnership not in DB	Confirm site has been loaded, or if it exists - confirm name match

Error Msg	Reason for Error	Reason for Error
Delivery/Delivery Ready action cannot be performed without Pickup action	Delivered event came through before Picked Up	Error - Delivery/Delivery Ready action cannot be performed without Pickup action - EDI has two or more 214s with Status code the out of order based on event type
EDI Validation Errors:Segment position: 1 Code: 7 ID: 1650 Description: Invalid ID data element text (NS), see Shipment Status Code at position 1 Container ID: AT7	Invalid Status Code provided	Code not included in list of valid codes for AT701
EDI Validation Errors:Segment position: 10 Code: 4 ID: 24 Description: Data element value (XXX) Too Short, see Equipment Type at position 10 Container ID: TD3 Segment position: 2 Code: 5 ID: 127 Description: Data element value (XXXXX) Too Long, see Reference Identification at position 2 Container ID: REF	Values in the EDI are shorter and/or longer than the EDI elements are specified	Refer to the specifications for Element min/max limits
EDI Validation Errors:Segment position: 2 Code: 5 ID: 127 Description: Data element value (PO-XXXXX) Too Long, see Reference Identification at position 2 Container ID: REF	The data in the EDI field specified is too long.	Review the specification and field length requirements
EDI Validation Errors:Segment position: 5 Code: 5 ID: 1073 Description: Data element value (CPU) Too Long, see Yes/No Condition or Response Code at position 5 Container ID: B1	B1*05 DATA VALUE TOO LONG	Verify specification for length of fields
Invalid Action name: TMS.TrackShipmentViaInteg	Received 214 with AT701, EVENT CODE CB without receiving an AF	
Invalid Event Type or User dont have permission to create this event	Invalid Event Type usually means that we do not support the Tracking Event that is being sent on the 214, we can ask the Carrier to turn off that event	Correct Error Message to be reflective of fact that the ARRIVED event type is disabled or Verify 214 valid reason codes.

Error Msg	Reason for Error	Reason for Error
Invalid Shipment status code	Valid Shipment Status codes are: Status code provided is not valid	
Movement could not be found for movement number	message referenced Movement number {XXXXX}, no such movement in One's system. Therefore we could not accept tracking event	Ensure a valid ONE Network Movement number is referenced.
Movement violates equipment settings. Please approve to continue	Equipment have a max Weight limit, if we are getting a weight update that goes over this limit we would see this error	Maximum weight is identified in the message, please allow only the maximum weight defined
Not able to find the shipment in the DB for the given BL/BN : null/null, EventCode : I	Element BN segment missing shipment number	Validate an provide shipment number in BN segment
Shipment could not found for shipment number	Message referenced shipment number {XXXXX}, no such shipment in One's system. Could not accept tracking event	Must have a ONE Shipment number in order to process correctly. Review 204/Tender for sending ONE Shipment Number. This value should be on the 214
Some of the Movements dont have tender	Error caused when shipment/movement numbers are not matched in ONE Network	
Transaction cannot be processed as route cannot be determined. Please check functional group level sender/receiver Ids for the message type.	Message type not configured for routing, ie, 997 not configured for inbound GS, Sender/Receiver	Outbound message rejected, and inbound 997 not configured
Transaction could not be processed. Actual Delivery/Delivery Ready date is less than or equal to Actual pickup date	Delivered event came through before Picked Up	Delivery cannot happen Before Pickup, Carrier need to provide correct actual Delivery dates
Transaction could not be processed. Delivery/Delivery Ready action cannot be performed without Pickup action	Carrier is sending the Picked Up Event again. If the shipment is in Delivery Ready state it means the Picked Up event has already been processed.	Customer is sending EDI file with MULTIPLE STs, ie 214s, and the order for the Event codes Is not correct - we process as they are in the file
Transaction could not be processed. Movement could not found for movement number	message referenced Movement number "NUMBER", No such movement in One's system. Therefore we could not accept tracking event	Ensure a valid ONE Network Movement number is referenced.

Error Msg	Reason for Error	Reason for Error
Transaction could not be processed. Unable to process this EDI transaction, please contact the system administrator for assistance.	Getting this error when DTM is missing in the AT07, Date and Time are required	
Transaction could not be processed. Cannot create shipment leg since a leg already exists for the provided shipFromSite XXXXX, shipToSite XXXXX parentShipment XXXXX, billOfLadingNumber null, proNumber null, Carrier Organization XXXXX and Carrier XXXXX	The shipment leg already exists for this shipment	The shipment leg is duplicated or exists. A new shipment leg will be required - correct EDI issue and/or verify in the system if exists
Transaction could not be processed. Carrier Ref not provided	REF segment missing information	Ensure all REF elements are provided (refer to specification)
Transaction could not be processed. Earliest estimated Ship Date is XXXXX	The ship date was incorrect	Confirm ship date is correct
Transaction could not be processed. Invalid datatype or index 1, unable to fetch long value the datatype fetched is null	Review data contents and ensure all data in fields match specification or Contact EDI Support	
Transaction could not be processed. Legs of a parent shipment can not be consolidated into same Movement	Specified Shipment cannot be consolidated - will have to be corrected to multiple movements	
Transaction could not be processed. Not able to find the shipment in the DB for the given BL/BN : XXXXX/null, EventCode : AF	For the Code value, the Shipment was not found	Ensure that the code and shipment reference is correct
Transaction could not be processed. Required fields are not set for Ship Action: [Tracking Number]	Required field with correct status not provided	
Transaction could not be processed. Ship From site is inactive for shipment XXXXX	The Site information is not activated	Ensure in Site/Information that the site is ACTIVE (flag must be set to Active)
Transaction could not be processed. ShipFrom Site provided XXXXX doesn't exist within the Organization XXXXX	The ShipFromSite and the Organization does not match	The values for the Site is too short, confirm Site location/code is correct - and all values are indicated, ie, if leading zeros or trailing zeros
Transaction could not be processed. Some of the Movements dont have tender	Error caused when shipment/movement numbers are not matched in ONE Network	Ensure The movements are tendered and match ONE network movement numbers

Error Msg	Reason for Error	Reason for Error
Transaction could not be processed. The lines on this shipment have the following issues: [Cannot ship shipment: order delivery schedule XXXXX has state Cancelled. Shipment ship available for orders in the following states [Open, In Fulfillment, Partially Shipped, Partially Received]]	The order is in cancelled state - no other action can be performed	
Transaction could not be processed. The lines on this shipment have the following issues: [Line X, Allowed Limit XXX. Planned ship quantity/Shipped quantity XXX]	The allowed limit exceeds the planned ship quantity	Confirm number of ship quantity
Transaction could not be processed. The value you specified for model link field OrderLine could not be found in the database. You supplied the following values: OrderLineOrderNumber =XXXXX, OrderLineOwningOrgName = XXXXX, OrderLineOwningOrgEnterpriseName = XXXXX, OrderLineAuxiliaryKey = Purchase Order, OrderLineLineNumber = XXXXX	The partner is not matching properly for the values in the data.	Confirm EDI/ISA values and Organization and Enterprise are correct
Transaction was marked for rollback although no Exception bubbled up to TransWriteProcessor. Will ensure all 1 transactions are marked with an error	Encountered some processing exception that did not have a well formatted error message against it. Would need investigation and log analysis to find out the root cause	
Unable to process this EDI transaction, please contact the system administrator for assistance.	Getting this error when DTM is missing in the AT07, Date and Time are required	Currently being reviewed for fix and proper error message
The TotalShippedQuantity1 field is missing UOM.	UOM is required for Total Shipped Qty	
The TotalScaleWeightAmount field is missing UOM.	UOM is required for Total Scale Weight	
The RepairValueAmount field is missing UOM.	UMO is required for Repair Value Amount	
The TotalShippedQuantity2 field is missing UOM.	UOM is required for Total Shipped Qty2 - when?	
The TotalNoOfPackagesAmount field is missing UOM.	UOM is required for Total No of Packages	
The Weight field is missing UOM.	UOM is required for WEIGHT	
The BuyerAllowanceAmount field is missing UOM.	UOM is required for Buyer Allowance Amount	
The TotalWeight field is missing UOM.	UOM is required for Total Weight	

Error Msg	Reason for Error	Reason for Error
The ScaleWeightAmount field is missing UOM.	UOM is required for Scale Weight Amount	
The Volume field is missing UOM.	UOM is required for Volume	
The UnitPriceAmount field is missing UOM.	UOM is required for UnitPrice	
The TotalVolume field is missing UOM.	UOM is required for Total Volume	
The ItemDimensionsHeight* ItemDimensionsWidth *ItemDimensionsLength field is missing UOM	UOM is required for Dimensions	
The QuantityUnitOfMeasure field is missing UOM.	UOM is required for Quantity UOM	
The QuantityUnitOfMeasure2 field is missing UOM	UOM is required for Quantity UOM2	
Shipment could not found for shipment number or SHIPMENT number blank	Please provide Shipment Number for this action	
Invalid combination of Transportation Controlling Enterprise and Transportation Controlling Organization	In case of Service Level, both Transportation Controlling Enterprise Name and Transportation Controlling Organization Name are required.	
Pickup Date Range and Delivery Date Range is required	Date missing for Pickup and Delivery - both are required	
Pickup Date Range is required	Date missing in inbound EDI	Provide valid pickup date range
Delivery Date Range is required	Date missing in inbound EDI	Provide valid delivery date range
Temporary Ship From Address Invalid	Invalid Addresss for One Network System, invalid Address City, Zip or State	
Temporary Ship To Address Invalid	Invalid Addresss for One Network System, invalid Address City, Zip or State	
Temporary Bill To Address Invalid	Address not valid - EXPLAIN WHAT HAPPENED, WAS IT INVALID ADDRESS, ZIP OR NOT IN THE SYSTEM	Provide valid temporary bill to
Current carrier details are invalid	Provide valid current carrier details in One Network	Provide valid current carrier details
Invalid Container Type: [ABC]	Provide valid container in One Specification	Provide valid invalid container
Parent shipment creation org doesn't exist.	Provide valid parent shipment creation org	Provide valid parent shipment creation org
Cannot resolve carrier partner for input SCACCODE: ABC	Provide valid cannot resolve carrier partner for input	Provide valid cannot resolve carrier partner for input
CarrierPartnerName Invalid	Carrier Partner name is not in the system	Provide valid carrierpartner name and

Error Msg	Reason for Error	Reason for Error
PartnerProfile Name Invalid	Partner profile not valid in the system	Provide valid partnerprofile
Client Profile Name and Client Partner Name Combination Invalid	Name is not valid in the system	Provide valid client profile name and client partner name
Client Profile Name Invalid	Client profile is not valid in the system	Provide valid client profile
Client Partner Profile Name Invalid	Client partner profile is not valid in system	Provide valid client partner profile
No such site with site name:ABC/site entName:ABC/site orgName:ABC	Site is not valid	Provide valid no such site with site name abc site entname abc site
Parent shipment creation org doesn't exist.	Shipment Creation org is not valid	Provide valid parent shipment creation org
Inbound message Shipment Header XXXXXX could not be processed due to a business error	Transaction could not be processed. The lines on this shipment have the following issues: [Cannot ship shipment: order delivery schedule 55848116/1/1/1 has state Cancelled. Shipment ship available for orders in the following states [Open, In Fulfillment, Partially Shipped, Partially Received]]	The shipment will be saved in Awaiting state. Find the shipment and related orders, Find the state of the Orders and its sub-levels, if in cancelled, can be changed to fulfilled and then reprocessed - Login to the UI using the Supplier user having Supplier Admin role and lookup the shipment. Invoke action Ship and then Submit, the shipment should go to Intransit state
Required fields are not set for Ship Action	Ship action is required	
EDI Parse Errors:Segment position: 5 Code: ? ID: NAD Description: Too many data elements 8 is greater than template count of 5; at byte offset(220) near segment [5] Container ID: SG1	Too many Data Elements for the Field	
Exception while processing CGW IFTSTA Inbound: Movement not found for movement number : VALUE	Movement in message is not valid movement in One Network - Check movement number in corresponding TENDER Requests	
Exception while processing CGW IFTSTA Inbound : The SCAC Code provided : is invalid	Provide valid SCAC code used by One Network	